



Clinic Opening Hours

Monday 8:30am to 5.30pm
Tuesday 8:30am to 5.30pm
Wednesday 8:30am to 5.30pm
Thursday 8:30am to 5.30pm
Friday 8:30am to 5.30pm
Saturday 9am to 4pm
Sunday CLOSED

Associated Doctors

Dr Ken Lajoie
Dr Al-Falah Dhanji
Dr Vira Chawtur
Dr Alasdair Young
Dr Naif Saigol
Dr Leah Strauch
Dr Joel Chempisseril

Nurse Practitioners / Nurses

Fortune Pemhiwa
Chris Lowings
Mark Endersby
Roanne Mariano
Jasmine Simpson
Jess Mukevski
Tracy Madigan
Suzie Clark

Allied Health

Ryan Rossouw—Podiatry
Marie Dow—Psychologist
Andrew Mair—Sleep + Clinical Psychologist
Brian Hamilton—Physiotherapist
Jonathan Kong—Physiotherapist
Jasmine Chan—Physiotherapist
Meredith + Ash—Exercise Physiologist
Sarah Wells—Dietitian

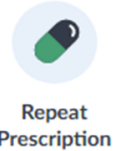
On Site Services

Osteo Scan— weekly
Advara ECHO—every 2nd Wednesday
Clinpath - Mon-Fri 8:30am to 4pm (closed between 12:30pm and 1pm)
Saturday 9am to 12noon
Sunday and Public Holidays CLOSED
Contact these services directly to book in

What's New?

ONLINE REPEAT SCRIPT REQUESTS

Dr Lajoie, Dr Young, Dr Strauch and Dr Saigol now offer online script requests via our HOTDOC online booking platform. If you don't have HOTDOC go to our website www.reynellafamilycare.com and select 'BOOK AN APPOINTMENT' then select 'repeat prescription'.



HEARING AUSTRALIA

Hearing Australia is the only Australian owned, fully government funded Hearing provider. As part of our services, we visit local communities to offer free hearing checks and hearing health information available to all Australians.

We will be conducting free 15-minute hearing checks for adults at Reynella Family Care on a monthly basis. Book now at reception or call 8321 9099.

OSTEOSCAN—BONE DENSITY SCAN

Osteoscan provide onsite services at Reynella Family Care.

Women and men aged over 50 years with risk factors for osteoporosis need a bone check up with a DEXA scan. Younger adults with risk factors may also require a test as determined by their doctor. If you are aged 50 or over with risk factors, speak with your doctor today. This service requires a referral from your doctor and is bulk billed. Discuss with your doctor today.

SAME DAY APPOINTMENTS

Reynella Family Care provide same day appointments to their regular patients. Our nurses will triage accordingly and liaise with your usual GP. On occasions, your GP may not be onsite and we will refer to another GP at the practice. We endeavor to attend to all patient enquiries each day based on the urgency of the issue. We thank you for your patience and understanding on such occasions.

Test Results

Our practice will be in touch with you should you require further follow up from any test completed. If you would like to discuss your results with your GP or would like a copy of your results, please make an appointment.



HEIDI + LYREBIRD AI TRANSCRIBING

Our practice is currently trialling the new AI transcribing tool. AI transcribing is a helpful tool that allows your clinician to focus entirely on you during your visit while still allowing them to accurately capture medical information, ensuring a comprehensive and precise record of your care. Your consent is crucial and you will be asked prior to the consultation. You can withdraw your consent at any time. All data is encrypted, securely and confidentially stored on servers located within Australia to comply with local jurisdiction requirements. FAQs are available in the waiting room and in the GPs consult room for your reference. Thank you for working with us in improving healthcare into the future.



IRON INFUSION CLINICS

From Friday 3rd January we will be offering Iron Infusion Clinics at Reynella Family Care.

Iron Infusions can sometimes be used to treat iron deficiency in the event that dietary modifications and medications have proven ineffective, or in situations where iron levels need to be quickly increased—such as prior to surgery or in a late pregnancy to avoid blood transfusions.

The procedure involves placing a needle into a vein into your arm which a drip is inserted to infuse iron.

An initial appointment is required to ascertain the appropriateness of iron infusion as the preferred choice of treatment. The procedure can then be conducted conveniently in our dedicated treatment room with our nursing team.

Iron Infusions are a specialised service and fees apply. Please ask at reception for further information.



Reynella Family Care will be closed over the Christmas and New Year period as follows:

- Christmas Eve—close at 1pm***
- Christmas day—Closed***
- Proclamation day—Closed***
- New Years Eve—Close at 1pm***
- New Years Day—Closed***

We wish all our patients and our local community a very Happy Christmas and a prosperous New Year!

RFC NOTICE BOARD

RESPIRATORY CLINICS

Please note: our respiratory clinics will be ceasing at the end of the year.

From 1st January 2025 symptomatic patients will be screened as per our usual protocol and on arrival at the practice you will be asked to wear a mask and wait in our dedicated isolation room.

HOTDOC PAYMENTS

We're now using HotDoc payments. The modern way to conveniently and securely pay for your appointments online.



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